CURRICULUM VITAE

Personal Information

Full Name: Kenneth Kiprotich Yegon

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Location: Nairobi, Kenya

Professional Summary

Experienced IT professional with over 8 years of hands-on experience in IT support, network administration, and technical instruction. Skilled in troubleshooting, system maintenance, and securing ICT infrastructure in both civilian and military environments. Proven ability to deliver effective technical support, manage networks, train end-users, and ensure reliable system operations.

Core Competencies

- IT Support & Networking
- Hardware & Software Maintenance
- System Installation & Configuration
- Technical Training & Instruction
- Cybersecurity Fundamentals
- Web Development (WordPress & React)
- Digital Marketing & SEO Optimization

Professional Experience

Sergeant - Computer Technician (Peacekeeping Mission)

Kenya Defence Forces – Somalia Deployment | Jan 2024 – Present

- Provide ICT and technical support in a multinational peacekeeping mission.
- Maintain and repair computer hardware, networking equipment, and communication systems.
- Ensure secure and reliable IT infrastructure to support mission operations.

- Perform troubleshooting, system configuration, and data security support.
- Collaborate with partner forces to enhance ICT interoperability.

Computer Technician

Signal Battalion - Kahawa Garrison | Jan 2025 - Present

- Maintain, repair, and configure computer hardware and network systems.
- Provide technical support for communication and IT infrastructure.
- Implement security protocols and ensure system integrity.

Corporal – ICT & Network Support

Defence Forces Technical College - Embakasi Garrison | Jan 2021 - Dec 2024

- Delivered ICT training and mentorship to trainees and staff.
- Supervised junior personnel in IT system setup, maintenance, and security.
- Provided technical support for academic and administrative networks.
- Managed software installations, updates, and cybersecurity protocols.
- Contributed to ICT curriculum development.

Freelance Web Developer & Network Consultant

2017 - 2020

- Developed and maintained responsive websites using WordPress and React.
- Implemented SEO strategies to improve site performance and visibility.
- Set up networks and provided troubleshooting for small businesses.
- Supported clients with hosting, website updates, and digital marketing.

Education

Diploma in Information and Communication Technology (ICT)

Defence Forces Technical College (DEFTEC) | 2018 - 2021

Basic Military Training - Recruits Training School, Eldoret | 2016 - 2017

Kenya Certificate of Secondary Education (KCSE) – Olbutyo High School | 2011 – 2014

Kenya Certificate of Primary Education (KCPE) - Kapkwen Primary School | 2001 - 2010

Certifications

- CompTIA A+ (2024)
- Cisco Certified Network Associate (CCNA) (2022)

Languages

- English Fluent
- Kiswahili Fluent
- Kipsigis Native

References

Available upon request.